**ADDENDUM ONE 18th September 2019**

**BID CLARIFICATIONS**

**TENDER NAME: ANNUAL MAINTENANCE OF NETWORKS AND IPT SYSTEM AND SMARTNET FOR RELATED EQUIPMENT**

**(RENEWABLE SUBJECT TO SATISFACTORY PERFORMANCE)**

**TENDER NO. EACC/14/2019-2020**

**IFMIS NO. 748021**

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| **No.** | **QUERY**  | **EACC’S RESPONSE** |
| 1. | We attended the site survey in your offices, where we were given contract numbers below to help us get the serial numbers. We have checked  all the contracts numbers shared and they are showing no matching results on CCWR. Could this mean the coverage End date might have expired.Please share any other contracts you might have other than the following:* 201201806
* 201513058
* 202125786

Can we be allowed to run a Smart collector tool in your network to help us collect all the serial numbers and the kit status within your network. Kindly let us know so we can send our engineer to do this as we are not able to get the serial numbers from the contracts given.  | The contracts are still active and expiring in January 2020 (see attached screenshots as per our cisco portal account). Bidders can visit us for a view of our Cisco portal profile. |